Common Registration Errors and Solutions

Below is a list of the most common error messages as well an explanation of the error and next steps. If you need further assistance with Registration Errors, please contact the Registrar's Office via **Scrappy Says.**

Error	System Error Message	Why am I getting this?	What can I do?
Hold on Record	Add/Drop/Swap not processed. Hold on record.	Student has a hold that is preventing registration. Each hold will have its own description, contacts, and method of removal. Review the hold message carefully.	• Review the hold information and follow the directions listed in the message. • To view all the holds on your record, log in my.UNT and select the Tasks tile. Each hold will have the description and contact information.
Mandatory Courses	You must enroll in all mandatory courses before enrolling in other courses. (26000,16001) Enrollment in this class is not allowed at this time. You must enroll in all mandatory courses before continuing enrollment. Navigate to the appropriate page to view mandatory requirements.	Student has not met TSI requirement and mandatory courses have been assigned.	• Review your mandatory courses on the Advising tile on myUNT. • Register for all mandatory courses before enrolling in any other course. For questions regarding mandatory courses, contact your **academic advisor** or the **Learning Center**.
Co-Requisite-Add	Corequisites not met for class. Not enrolled.	Corequirements necessary to enroll in the class have not been met. The enrollment request was unsuccessful.	• Register for an alternative course. • Refer to your **Degree Audit** for course options within your degree plan. • Contact your **academic advisor**.
Requisites	Unable to add this class as requisites have not been met.	Requisites necessary to enroll in the class have not been met. The enrollment request was unsuccessful.	• Register for an alternative course. • Refer to your **Degree Audit** and **course catalog** for course options within your degree plan. • Contact your **academic advisor**.
Multiple Enrollment	Multiple enrollment not allowed for course. Add not processed.	Registering for the same course twice in the same term. For example, enrolled in Regular and 8W1 session.	• Contact your **academic advisor.**
Appointment	No valid appointment found and open enrollment period has not begun.	Appointments are the dates and times when a student can register. Student is trying to register outside those times.	• View your appointment time through myUNT or visit "**When can I register**?" for registration times according to classification status.
Maximum Hours Exceeded	Maximum term unit load exceeded. Add transaction not processed. The maximum term unit load would be exceeded.	There is a maximum number of hours students may register for in a term or session. Registration is exceeding the limit. Information, please visit the **UNT course catalog.**	• Review your registration and reduce your course load. • Contact your **academic advisor** for guidance.

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Time Conflict	Time scheduling conflict for class X and Y. Not enrolled. (14640,17) A scheduling conflict exists with a currently enrolled class. Select another class, or override the time conflict.	Attempting to register in a class that is scheduled to meet at the same time as a different course that is already on the current schedule.	• Find another section that does not have a time conflict. • Review and adjust your schedule to prevent time conflict. • Refer to your **Degree Audit** and **course catalog** for course options within your degree plan
Departmental Consent	Department consent required to enroll in class. Add not processed. Consent is needed to enroll in the class. The add transaction was not processed.	The course is restricted for registration by the department.	• Contact the department for approval.
Closed Section	Not Enrolled. Class X is full. The requested enrollment add was not processed. The enrollment limit for the specified class has been reached. If available, choose the "waitlist ok" option and resubmit the request.	The class is full. No remaining seats available.	• Register for an alternative course. • Refer to your **Degree Audit** for course options within your degree plan. •Contact your **academic advisor.** • If waitlist option is available, update your registration, and select "waitlist" and resubmit your enrollment.
Mandatory Course Drop	"Drop" and "Drop to Waitlist" not allowed for mandatory courses. Please refer to the Registrar's website for procedures or use "Swap Classes" to choose a different section of the mandatory course.	Students enrolled in a mandatory course will not be allow to drop the mandatory courses. Swap function can be used to enrolled in a different open section.	• For questions regarding mandatory courses, please contact the **Learning Center.**
Corequisites -Drop	Unable to drop class. Corequisites exist. The requested drop transaction was not processed. Enrollment exists in a corequisite class(es). Class(es) must be dropped together. Must have completed class X and class X.	Student is enrolled in at least two courses which are co-requisited together, and to drop one, they must either drop both or get special permission from the department to drop only one. NOTE : This is a drop error, NOT an enrollment error.	• Drop both courses in question. • Contact the department. • Contact your **academic advisor**.